

FREQUENTLY ASKED QUESTIONS



WHAT IS IT?

Each month a new, carefully selected book will be mailed in your child's name directly to your home. The first book is always the children's classic *The Little Engine That Could™*. Best of all it is a FREE GIFT to your child through our partnership with local organizations! There is no cost or obligation to your family.

HOW MUCH DOES IT COST?

Nothing. This program is available to every child under 5 years of age in Jefferson County for FREE.

WHO IS ELIGIBLE?

Children under the age of five in Jefferson County, Oh.

WHAT ARE MY RESPONSIBILITIES?

1. Be a resident of Jefferson County, OH
2. Submit an official registration form, completely filled out by the authorized adult.
3. Notify **United Way of Jefferson County** any time your address changes. Books are mailed to the address listed on the account. Note: If the child's address changes, you must contact your friends at the address on this brochure in order to continue receiving books.
4. Read with your child and have fun!

WHEN WILL I RECEIVE BOOKS?

Eight to ten weeks after your registration form has been received, books will begin arriving at your home and will continue until your child turns five or you move out of the covered area.

THIS SEEMS TOO GOOD TO BE TRUE?

We know what you mean. It really is a pretty amazing program, which is why we're so happy to bring it to Jefferson County. There is no catch. There will never be any cost to you. There is no advertising. Your information will not be shared with anyone for any purpose. Dolly Parton created the Imagination Library to make books more available to young children, because early experience with reading is so important to their futures.

The program is supported by the Dollywood Foundation, combined with local donations from each participating community. In Jefferson County, the local donations are being raised by the United Way. The Imagination Library operates on a very large scale, purchasing and mailing many thousands of books every month. That's how they are able to provide this service at a cost low enough to be covered by donations, so that all families can participate for free.

MY CHILD IS RECEIVING BOOKS, BUT WE DID NOT SIGN HIM/HER UP?

If you are receiving books, it is possible a friend, family member, neighbor, or teacher signed your child up for this free gift! Enjoy! If you wish to stop these books from coming, please call the United Way at 740-284-9000.

If your family is uncomfortable receiving these books for free, you can "pay the gift forward" by making a \$25 donation to United Way at unitedway-jc.org/donate.

HOW DOES THE PROCESS WORK?

To learn more about the backend process, [click here to view our infographic](#).

HOW ARE THE BOOKS SELECTED?

If you are interested in the types and styles of books your children will receive, [click here to view our infographic](#).

DO YOU HAVE A BOOK LIST FOR 2020?

[Yes, view it here!](#) *Subject to change at anytime without notice.

DO YOU HAVE MORE QUESTIONS? FEEL FREE TO CONTACT US ANYTIME.

740-284-9000

UNITEDWAY@UNITEDWAY-JC.ORG